



## Statistics on Environmental Complaints, Notifications of Summons and Successful Prosecutions

For Contract No. HY/2014/05

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of summons	Successful prosecutions
This reporting period	1	0	0
From commencement date of contract to end of reporting period	2	0	0

For Contract No. HY/2013/06 within Contract No. HY/2014/05 works area

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of summons	Successful prosecutions
This reporting period	0	0	0
From commencement date of contract to end of reporting period	0	0	0

For Contract No. HY/2014/04 within Contract No. HY/2014/05 works area

Reporting Period	Cumulative Statistics		
	Complaints	Notifications of summons	Successful prosecutions
This reporting period	0	0	0
From commencement date of contract to end of reporting period	0	0	0



## Complaint Register

For Contract No. HY/2014/05

Complaint No.	Complaint Received Date	Category	Complaint Details	Follow up Action /Recommendation	Status
001	22 September 2016	Water Quality	According to ENPO's email to the Environmental Team, Engineer's Representative and Contractor on 22 September 2016, it is noted that EPD received a complaint lodged by a member of the public regarding whitish effluent discharge from two flat top barges into the sea every day from 18:00 to 04:00 hours next to Cell No.54 and 55 of Hong Kong - Zhuhai - Macao Bridge Hong Kong Boundary Crossing Facilities Construction Site.	After investigation, contractor confirmed that they do not have any marine works. In addition, they do not have any flat top barge working for Contract No. HY/2014/05. No mitigation measures are required as the complaint is not related to Contract No. HY/2014/05.	Closed.
002	14 December 2016	Noise	According to ENPO's email to ET, Engineer's Representative and Contractor on 14 December 2016, it was noted that EPD had received a complaint regarding a noise complaint from a member of public. The complainant said that he/she was disturbed by hammering noise generated from construction sites in mid-night over the past month. He/She suspected that the noise was generated from HZMB Project. Based on further email from ENPO on 20 December 2016, it is noted that the complainant lives in Seaview Crescent (海堤灣畔). He sometimes hears noise created by impacting metals or metal/ground, particularly in December 2016.	According as the information provided by the Contractor, no construction works being done after 11p.m. in November 2016 and December 2016. Therefore, the noise nuisance is considered not related to Contract No. HY/2014/05 after investigation. No follow-up action is required	Closed.